

Hispanic Community Health Directory

Bilingual Organizations



Building Bridges to Wellness in the Hispanic Community

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Introduction

This directory is intended for use by organizations in Northeast Ohio to help them link Hispanic clients to the services they need. At each agency, the contact listed is bilingual English-Spanish. This directory was created by the Hispanic Health Committee, which is part of the Hispanic Roundtable Community Programs.



The Hispanic Health Committee's mission is to reduce health disparities, increase access and promote the overall health and wellness of the Hispanic community of the Cleveland area through education, collaboration and community partnerships.

We are a group of professionals working with multiple organizations to serve the health needs of the Hispanic community in Cleveland. Founded in 2003 to prepare for Convención Hispana 2004, we later joined the Hispanic Roundtable as one of several area teams addressing the health and health disparities of our community.

CONVENCIÓN HISPANA

Hispanic Roundtable's mission is "to act as a catalyst to empower the Hispanic Community to become full partners in the economic, education, political, civic and social life of Greater Cleveland."

If you are interested in being a part of the Hispanic Health Committee, please contact:

Mary Jo Tadsen

(216) 391-5865

mtadsen@helpmegrow.org

HOW TO USE THIS DIRECTORY

This directory has been produced so that everyone can find the bilingual health services available in Cuyahoga County.

The directory begins with a grid that lists which services are offered by each agency with a page finder. After that, we list agencies that provide different types of services: health; mental health; drug and alcohol services; and other counseling. Each list is organized alphabetically by Agency Name.

For each organization, we provide the following information:

Example:

- Agency/Organization/Clinic Name:
- Address:
- City:
- Contact Person:
- Telephone Number: Extension: 123
- Spanish Line:
- Website:
- Contact Person Speaks Spanish:
- Purpose of Organization:
- Hours of operation:
- Free Services: Cost: Sliding Fee:
- Services Provided:

HELP US IMPROVE OUR DIRECTORY!

The Directory Sub-Committee worked very hard to gather and translate this information. We tried our best to include the most-up-to-date information, but it is still possible that incorrect or outdated information was inadvertently included.

If you find information that is incorrect or outdated, please email corrections to us at: cuy.hispanichealthdirectory@yahoo.com. We will include the updates in our next directory which will be updated yearly.

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THE CLEVELAND HISPANIC HEALTH COMMITTEE WANTS TO EXTEND A SPECIAL THANK YOU TO THE FOLLOWING MEMBERS OF THE DIRECTORY SUBCOMMITTEE WHO MADE THIS DIRECTORY POSSIBLE:

Jessica Cartagena Jasmin Santana Dora Harper Marisa Burgos

Ami Peacock Jose Estremera Cara Turner Ivelisse Roig

Evelyn Rivera-Mosquera

CONSUMER GUIDE TO RIGHTS OF INTERPRETER

These services are at no cost!

The Cuyahoga County Department of Job and Family Services office or health provider is required by law to provide an interpreter at no cost, so that everyone can receive the same care and treatment that English- Speaking people get. *Please reference the law by Title XI.*

The health care provider:

- Cannot make you pay for an interpreter
- Cannot make you bring a friend and family member to interpret
- Must provide you with service, even if you cannot pay for your care or have no health insurance.

If you are refused an interpreter, you may file a complaint with the ODJFS Offices of Civil Rights, at:

Bureau of Civil Rights
Office of Employee & Business Services
Ohio Department of Job & Family Services
150 East Gay Street, 18th Floor, Columbus, OH 43215
Telephone: 1-866-227-6353
TDD 1-800-292-3572

HEALTH INSURANCE FOR CHILDREN AND FAMILIES

Healthy Start/ Healthy Families is a Cuyahoga County program that provides free health insurance for low to moderate income families with children up to age 19.

- Eligibility is determined by the number of persons in the household and the total household income.
- Pregnant women and parents also are eligible to apply for health insurance.
- Receive health care from an MCP (Managed Care Plan).

The MCP provides a number of health care services including: Regular checkups, immunizations, prescriptions, dental care, eye care, prenatal and postnatal services, hospitalization and emergency care. Families may choose their MCP from among the area's top doctors and hospitals.

Phone: (216) 987-7346 or you can apply online at www.employment.cuyahogacounty.us

MEDICAID FOR OLDER ADULTS AND PEOPLE WITH DISABILITIES

Ohio Department of Job and Family Services provides health care coverage to people with limited income and at least age 65, or disabled, or legally blind. Medicaid may pay for: skilled home care services, laboratory & X-ray services, doctor visits, surgery, hospital care, transportation, prescriptions and other services.

Medicaid Consumer Hotline: 1-800-324-8680 or go to www.jfs.ohio.gov/ohp and download JFS Form #07200/Request for Cash, Food Stamp and Medical Assistance application and complete it. Take the application and visit your local county office of job and family services.

FINANCIAL AID

The Hospital Care Assurance Program (HCAP)

All hospitals must provide free hospital services to patients with incomes at or below federal poverty level. The Hospital Care Assurance Program (HCAP) covers bills for all necessary hospital services, both inpatient and outpatient. HCAP does not cover the doctor's bills or x-rays. To receive HCAP, you must live in OH.

- Your immigration status doesn't matter.
- To get HCAP, you must fill out a simple application and give it to the hospitals financial assistance department.

HOSPITAL FINANCIAL ASSISTANCE

All hospitals have financial assistance programs. Please call your nearest hospital and ask to make an appointment with a financial counselor at no cost or reduced cost for health service assistance.

Spanish Speaking Financial Counselors for MetroHealth:

**MetroHealth Medical Center
McCafferty Health Center**
4242 Lorain Avenue
Cleveland, OH 44113

Edgardo Rosario
(216) 651-3289

Vanessa McDougler
(216) 651-3295

Janet Lozada
(216) 651-3291

Emergency Contacts

24/7 Hotlines

<p>Suicide Prevention/ Mental Health Crisis</p> <p>Are you or someone you love at risk of suicide or having a serious mental health crisis? If so, please do as follow:</p> <p>Step 1- If life threatening emergency, call 911 immediately or take person to the nearest emergency room.</p> <p>Step 2- If you live in the Greater Cleveland Area, you can contact The Mobile Crisis Team.</p> <p>Step 3- You can also call the National Suicide Prevention Spanish Speaking life line.</p>	<p>Suicide Prevention/ Mental Health Crisis</p> <p>Spanish Staff Available 1-800-273-8255</p> <p>Hearing Impaired Line 1-800-799-4889</p> <p>Mobile Crisis Team 216-623-6888</p>
<p>AIDS AIDS/ HIV/ STD of OH</p>	<p>1-800-332-2437</p>
<p>Centers for Disease Control AIDS</p>	<p>1-800-332-2437</p>
<p>Alcoholism Alcoholism Recovery Resources</p>	<p>216-431-4131</p>
<p>Child Abuse Cuyahoga County Department of Children and Family Services</p>	<p>216-696-5437</p>
<p>Domestic Violence Domestic Violence Center</p> <p>Drug Abuse Narcotics Anonymous</p>	<p>216-391-HELP (4357)</p> <p>1-888-438-4673</p>
<p>Family Help Bellflower Center 24-hour Family Helpline</p>	<p>216-229-8800</p>
<p>Information & Referral First Call for Help, United Way Services</p>	<p>211 216-436-2000</p>
<p>Rape Cleveland Rape Crisis Center</p>	<p>216-619-6192</p>



Care Alliance Health Center

1530 St. Clair Ave.
Cleveland, OH 44114
(216) 781-6724

Spanish Contact: Jenice Contreras, Director of Development
Spanish Contact Number: (216) 781-6724 Ext. #249
Email Address: jcontreras@carealliance.org
Agency Website Address: www.carealliance.org

Purpose of Organization: Care Alliance Health Center is the leading provider of primary health care and comprehensive dental services to individuals and families who are experiencing homelessness, living in public housing and uninsured or underinsured

Hours of Operation: Monday- Friday 8:30am- 4:30pm

Free Services: Yes **Cost:** Based on Income **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Spanish/ English
Does this agency have referral services: Yes

Health services: General health care, dental services, pediatric care, prescription assistance, senior/elderly care, substance abuse, emergency health, sexual health, family health
Mental health services: Mental assessment and intake, case management, counseling, mental health education and self help/peer support group

Catholic Charities Hispanic Services

2012 W. 25th Room #507
Cleveland, OH 44113
(216) 696-2197

Spanish Contact: Ramonita Rodriguez-Johnson, Director
Spanish Contact Number: (216) 696-2197 Ext. #11
Email Address: rjohnson@clevelandcatholiccharities.org

Purpose of Organization: Drug/alcohol Hispanic Outpatient treatment program for youth, women & men and mental health services.

Hours of Operation: Monday- Friday: 9:00am-5:00pm
Saturday- upon request

Free Services: Yes **Cost:** Based on Income **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Spanish
Does this agency have referral services: Yes

Health services: Substance abuse
Mental health services: Assessment/intake, case management, information & referral and counseling services
Education services: Education for children and adult
Counseling Services: Drug and alcohol



**Cleveland Department of Public Health
Moms First (Prenatal and Infant Care)**

Spanish Contact: Maria Roman
Spanish Contact Number: (216) 664-4265
Agency Website Address: www.clevelandhealth.org

Purpose of Organization: To provide Outreach to High Risk Pregnant women that live within the City of Cleveland

Hours of Operation: Monday- Friday: 8:00am -5:00pm

Free Services: Yes **Cost:** Based on Income **Sliding Fee Scale:** Yes
Does this agency have referral services? Yes

Health services: General health, case management, home visits, prenatal/ postnatal care



**Cleveland Department of Public Health
HIV/AIDS Services and Reproductive Health Clinic
T.F. McCafferty Health Center
4242 Lorain Avenue
Cleveland, OH 44113**

Spanish Contact: Karen Aluma
Spanish Contact Number: (216) 664-6646
Agency Website Address: www.clevelandhealth.org

Purpose of Organization: To respond to HIV/AIDS epidemic in Cleveland and Cuyahoga County by preventing its spread, maximizing health and social outcomes, and coordinating effective and efficient targeted services for those at risk for, living with, affected by HIV.

STD/Reproductive Health Clinic

Hours of Operation:
Monday 12:30 pm to 5:00 pm
Tuesday 8:00 am to 4:30 pm
Wednesday 8:00am to 4:30 pm
Thursday 12:00 pm to 8:00 pm
Friday 8:00 am to 4:30 pm

Walk-In HIV Testing

Hours of Operation: Monday, Tuesday, Thursday, Friday: 12:30 pm to 4:00 pm

Teen Wellness Clinic - First Saturday every month from 8am - 12pm

Free Services: Yes **Cost:** Based on Income **Sliding Fee Scale:** Yes
Does this agency have referral services? Yes

Health services: HIV/AIDS and STD screening, prevention and referral services



Cleveland Department of Public Health Division of Environment

Spanish Contact: Irene Fomby
Spanish Contact Number: (216) 664-2028
Agency Website Address: www.clevelandhealth.org

Purpose of Organization: Our daily objective is preventing or controlling those diseases or deaths that result from interactions between people and their environment. Environmental health programs seek to minimize or eliminate risk factors in the human environment that threaten life and health. The span of investigations this Division performs is diverse: from detecting high levels of lead in some of our youngest citizens to the inspection of the upscale restaurants throughout the City.

Hours of Operation: Monday- Friday: 8:00am-5:00pm

Free Services: Yes **Cost:** Based on Income **Sliding Fee Scale:** Yes
Does this agency have referral services? Yes

Health Services: Comprehensive lead paint inspections, lead based paint removal GRANT program, EBL investigations, clearance testing, education outreach, blood lead testing of children 6 and under



Cleveland Department of Public Health General CDPH

Spanish Contact: Gabriel Reyes
Spanish Contact Number: (216) 420-7951
Agency Website Address: www.clevelandhealth.org

Purpose of Organization: Cleveland Department of Public Health (CDPH) is the local public health agency for the City of Cleveland. Formally established in 1910, the department is charged with improving the quality of life in the City of Cleveland by promoting healthy behavior, protecting the environment, preventing disease, and making the City a healthy place to live, work, and play.

Hours of Operation: Monday- Friday: 8:00am- 5:00pm

Free Services: Yes **Cost:** Based on Income **Sliding Fee Scale:** Yes
Does this agency have referral services? Yes

Health services: Health promotion/education; Emergency Preparedness planning; Mental health/Substance abuse prevention and counseling; Nursing services including immunizations and women’s health services.



The Cleveland Free Clinic

1220 Euclid Ave.
Cleveland, OH 44106
(216) 724-4010

Spanish Contact: Fatima Warien, Program & QAI Associate Director

Spanish Contact Number: (216) 707-3409

Purpose of Organization: Provide free healthcare and advocacy

Hours of Operation: Varies, please call

Free Services: Yes **Cost:** None **Sliding Fee Scale:** No

Interpreters Available: Yes **Language Available:** Spanish

Does this agency have referral services? Yes

Health Services: General health care, dental, senior/elderly, emergency health and sexual health



The Cleveland Rape Crisis

1370 Ontario St #420
Cleveland, Oh 44113
(216) 619-6194 Ext #118

Spanish Contact: Kirsti Moucey

Spanish Contact Number: (216) 696-6194 Ext #118

Email Address: kirsti@clevelandrcc.org

Purpose: Comprehensive services to support survivors of rape and their support systems.

Hours of Operation: Varies, please call

Free Services: Yes **Cost:** None **Sliding Fee Scale:** No

Interpreters Available: Yes **Language Available:** Spanish/English

Counseling services: Counseling for group, individual, children and adults



Connections: Health, Wellness, Advocacy

24200 Chagrin Blvd
Beachwood, OH 44122
(216) 453-2580

Spanish Contact: Edith Southwick, Support Staff
Spanish Contact Number: (216) 687-1350 Ext. # 100
Email Address: csoutwick@connectionsleveland.org

Purpose of Organization: Mental health services for children, adolescents, adults and families.

Hours of Operation: **Monday, Thursday & Friday:** 8:30am-8:00pm
Every other Saturday- 8:30a.m-2:00pm
3104 W. 25th ST.

Free Services: No **Cost:** Yes **Sliding Fee Scale:** No

Interpreters Available: No

Does this agency have referral services: Yes

Mental health services: Assessment/ intake, crisis intervention, case management (CPST), information & referral, counseling, mental health education, medication treatment (psychiatry) housing/ residential services and self- help/ peer support groups

Alcohol and other drug services: Assessment, treatment, information/ referral, dual diagnosis services, case management

Counseling services: Substance abuse prevention/education



Diabetes Association of Greater Cleveland (DAGC)

3601 Green Rd. Suite 100
Cleveland, OH 44122
(216) 591-0800

Spanish Contact: Mary Ann Nicolay, Health Educator

Contact Number: (216) 591-0800

Email Address: mnicolay@dagc.org

Purpose of Organization: Service Organization for those affected by diabetes.

Hours of Operation: **Monday- Friday** 9:00am- 5:00pm.

Free Services: Yes **Cost:** No **Sliding Fee Scale:** No

Interpreters Available: No

For those not comfortable speaking English, please contact one of the organizations listed below; tell them your diabetes needs and ask them to relay that information to MaryAnn Nicolay. We will work together to provide the needed services.

St. Michael's Church

Lydia Fernandez at 216-861-6297

Nueva Vida Church

Angelas Martinez at 216-322-4011

Does this agency have referral services: Yes

Health Services: Diabetes screenings, help with blood sugar testing supplies, diabetes materials in Spanish, referrals to health clinics.



Domestic Violence Center

3146 Scranton Rd.
Cleveland, OH 44109
(216) 391-4357 24 Hour Hot-Line

Spanish Contact: Amanda Ruiviejo, Latina Project Coordinator

Spanish Contact Number: (216) 688-7283

Email Address: aruiviejo@dvcleveland.org

Purpose of Organization: To empower individuals, promote justice, and mobilize the community so that all people are free from violence and abuse in their relationships.

Hours of Operation: Varies, please call

Free Services: Yes **Cost:** None **Sliding Fee Scale:** No
Interpreters Available: Yes **Language Available:** Spanish/English

Education services: victim advocacy services as well as support and educational groups. Education about domestic violence, healthy/unhealthy relationships, resources and options, healing process and others. Spanish-speaking support group has childcare.

Other services: shelter, advocacy in court, escorts to police and hospitals, safety planning, referrals to counseling, assistance for immigrant victims of domestic violence, and others.

E



El Barrio / WSEM West Side Ecumenical Ministry

5209 Detroit Avenue
Cleveland, Oh 44102
(216) 961-2995

Agency Website Address: www.wsem.org

Purpose of Organization: Linking employers to job seekers, training youth and adults for meaningful and sustaining employment.

Hours of Operation: Monday- Friday 9:00am-5:00pm.

Free Services: Yes **Cost:** Based on Income **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Spanish & Arabic

Mental health services: Crisis intervention/emergencies, case management, information & referral, counseling, employment/ vocational services

Education services: Childcare, education for adults, english as second language



Help Me Grow

8111 Quincy Ave.
Cleveland, OH 44104
(216) 698-7500

Spanish Contact: Mary Jo Tadsen, Early Intervention Specialist
Spanish Contact Number: (216) 698-8938
Email Address: mtadsen@helpmegrow.org

Purpose of Organization: To provide home-visiting and intervention services for pregnant women and children from birth to age 3.

Hours of Operation: Monday- Friday: 8:00am- 4:30pm

Free Services: Yes **Cost:** Based on Income **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Spanish
Does this agency have referral services: Yes

Education services: Parenting for parents/expecting parents, intervention, therapy & specialized services for children up to age 3



Hispanic UMADAOP- Hispanic Urban Minority Alcoholism & Drug Abuse Outreach Program

3305 West 25th Street
Cleveland, OH 44109
(216) 459-1222

Spanish Contact: Most Staff Speak Spanish
Spanish Contact Number: (216) 459-1222
Agency Website Address: <http://hispanicumadaop.com>

Purpose of Organization: Hispanic Urban Minority Alcoholism and Drug Abuse Outreach Program exist to empower the Hispanic/Latino community to reduce the negative impacts of HIV/AIDS, violence, and abuse of alcohol & tobacco and other drugs through culturally sensitive

Hours of Operation: Monday- Friday: 9:00am-5:00pm.

Free Services: Yes **Cost:** None **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Spanish
Does this agency have referral services: Yes

Counseling services: Assessment, residential treatment for 18 years and up, case management, information & referral
Alcohol & other drugs services: Substance abuse prevention/ education and HIV testing



Hospice of the Western Reserve

300 East 185th Street
Cleveland, OH 44119-1330
(800 707-8921

Spanish Contact: Cara Turner, Community Relations Coordinator

Spanish Contact Number: (800) 310-3717 ~ Spanish line

Email Address: cturner@hospicewr.org

Purpose of Organization: Hospice of the Western Reserve provides palliative end-of-life care, caregiver support and bereavement services throughout Northern Ohio. In celebration of the individual worth of each life, we strive to relieve suffering, enhance comfort, promote quality of life, foster choice in end-of-life care, and support effective grieving.

Hours of Operation: 24/7 hour

Free Services: Available **Cost:** Medicare/ Medicaid & private insurance

Interpreters Available: Yes **Language Available:** Most Languages

Does this agency have referral services: Yes

Health services: Adult and pediatric hospice and palliative care, perinatal care, community bereavement support, education and support for caregivers, patients and families



Lifebanc

4775 Richmond Rd
Warrensville Heights, Oh 44128
216.820.4810

Spanish contact: Yolanda Bonner Title: Multicultural Outreach Coordinator

Spanish contact number: 216.820.4810

Email address: Yolandab@lifebanc.org

Web address: www.lifebanc.org

Purpose of organization: Lifebanc helps save lives through organ, eye & tissue donation & transplantation. We provide outreach and education to encourage individuals to join the Ohio organ donor registry. We conduct educational sessions at faith based organizations, colleges & universities, hospitals, and corporation on various topics related to organ donation. Lifebanc also has a department of bereavement resources free of charge for donor families.

Hours of Operation: Monday- Friday

Free Services: **Cost:** **Sliding Fee Scale:**

Interpreters Available: **Language Available:** Spanish



Lupus Foundation of America- Greater Cleveland Chapter

12930 Chippewa Rd
Brecksville, OH 44141
(440) 717-0183

Spanish Contact: Maria Woyma, Member of Board of Directors

Spanish Contact Number: (440) 717-0183

Email Address: info@lupuscleveland.org

Agency Website Address: lupuscleveland.org

Purpose of Organization: The LFA is the Nation's leading, nonprofit voluntary Health Organization dedicated to finding the causes of and cure for lupus and providing support and services to all people affected by Lupus.

Hours of Operation: Monday- Friday 10:00am-5:00pm

Free Services: Yes **Cost:** None **Sliding Fee Scale:** No
Interpreters Available: Yes **Language Available:** Spanish

Health services: Lupus information, support, doctor referrals, education for adults, information, referrals and counseling



The Leukemia and Lymphoma Society

23297 Commerce Park
Cleveland, OH 44122
(800) 955-4572

Spanish Contact: Information Resource Center Case

Spanish Contact Number: (800) 955-4572

Email Address: infocenter@lls.org

Agency Website Address: www.LLS.org

Purpose of Organization: Providing information, support and guidance to blood cancer patients and their families

Hours of Operation: Monday- Friday: 9:00am-6:00pm

Free Services: Yes **Cost:** None **Sliding Fee Scale:** No
Interpreters Available: Yes **Language Available:** Spanish
Does this agency have referral services? Yes

Health services: Prescription assistance, information and referral for blood cancer

Education services: Leukemia education for adults



Lutheran Hospital Medical Office

6412 Franklin Blvd.
Cleveland, OH 44109
(216) 696-1725

Spanish Contact: Carmen Hernandez, Office Coordinator
Spanish Contact Number: (216) 696-1725

Purpose of Organization: To provide quality healthcare to all

Hours of Operation: Monday- Friday: 9:00am-5:00pm.

Free Services: Yes **Cost:** Based on Income **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Spanish
Does this agency have referral services: Yes

Health services: General health care, pediatric care, prenatal care/ perinatal care, prescription assistance, senior/elderly, sexual health, family health.
Mental health services: Crisis intervention/emergencies (*we give references to mobile crisis, Lutheran physicians ER*), information & referral and counseling.
Counseling services: Substance abuse, prevention/education, HIV education/ prevention

M



Matt Talbot For Women

7901 Detroit Ave. Suite 200
Cleveland, OH 44102
(216) 634-7500

Spanish Contact: Lydia Ayala
Spanish Contact Number: (216) 592-2800

Purpose of Organization: Provide residential CD services for women age 18 and other residents of Cuyahoga county.

Hours of Operation: Please call, admission on schedule basis

Free Services: Yes **Cost:** Based on Income **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Spanish
Does this agency have referral services? Yes

Alcohol and other drug services: Chemical dependency treatment (short term inpatient primary short term female adult CDTX)



Mental Health Services, Inc.

1744 Payne Ave.
Cleveland, OH 44114
(216) 623-6555

Spanish Contact Number: Roberto Gonzalez (216) 623-6555 Ext. 436

Agency Website Address: www.ms-inc.org

Purpose of Organization: Provide homeless assistance and crisis/trauma Intervention

Hours of Operation: **Monday- Friday:** 24/ 7
Saturday- 24/7 hotline

Free Services: Yes **Cost:** None **Sliding Fee Scale:** No

Interpreters Available: Yes **Language Available:** Spanish

Does this agency have referral services? Yes

Mental health services: Suicide prevention/ hotline, case management (CPST), information & referral, medication treatment (psychiatry) and housing/ residential services

Counseling services: Homeless services and shelter for woman and disabled men



MetroHealth Broadway Center

Metro Express Care

6835 Broadway Ave
Cleveland, OH 44105
(216) 957-1930

Spanish Contact: Ruth B. Donovan, Bilingual Medical Social Worker

Spanish Contact Number: (216) 957-1930

Email Address: rdonovan@metrohealth.org

Agency Website Address: www.metrohealth.org

Purpose of Organization: Provide Urgent Medical Care and Same Day Appointments

Hours of Operation: **Monday- Friday** 8:00am- 8:00pm
(Social Work available from 9:00am-5:30pm)
Saturdays 8:00am- 4:00pm.
Sundays 10:00am - 2:00pm

Free Services: Yes **Cost:** Based on Income **Sliding Fee Scale:** Yes

Interpreters Available: Yes **Language Available:** Spanish

Does this agency have referral services: Yes

Health Services: Family practice, pediatrics, OB/ GYN, podiatry, dermatology, dental, behavioral medicine and counseling, family planning, nutrition, radiology, ultrasound, on-site laboratory, and WIC



Metro Health Cancer Care Center
The B.R.E.A.S.T & Amigas Unidas Program

2500 Metro Health Drive Rm 2108
 Cleveland, OH 44109

Free Mammograms and referral assistance, please call

Camille Garcia, Program Assistant at (216) 778-8557 cgarcia@metrohealth.org
 Jasmin Santana, Patient Navigator at (216) 778-8347 jsantana@metrohealth.org

For information on Amigas Unidas & The BREAST program , please call

Ami Peacock, Program Coordinator at (216) 778-8328 apeacock@metrohealth.org
Agency Website Address: <http://www.metrohealth.org/body.cfm?id=1669>

Purpose of Organization: Provide breast health education, breast exams and mammograms and follow up care to women with no health insurance or underinsured.

Hours of Operation: **Monday- Friday:** 9:00am- 5:00pm
Saturday- Varies
Mammograms available M- F 8am - 4:00pm
 (with appointment)

Free Services: Yes **Cost:** Free if qualified **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Spanish/English
Does this agency have referral services: Yes

Health services: No cost mammograms and breast exams
Education services: Breast cancer education by Amigas Unidas, Breast Health Advocates



MetroHealth Medical Center
Hispanic Pediatric & Adolescent Clinic

2500 Metro Health Drive
 Cleveland, OH 44109
 (216) 778-2222

Spanish Contact: Oscar Gumucio, Health Educator
Spanish Contact Number: (216) 778-4230
Email Address: ogumucio@metrohealth.org
Agency Website Address: www.metrohealth.org

Purpose of Organization: We provide a medical home for Hispanic children and adolescents.

Hours of Operation: **Monday-** 1:00pm.-5:00pm
Tuesday- 9:00am-5:00pm
Friday- 9:00am-12noon

Free Services: No **Cost:** Based on Income **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Most-Languages
Does this agency have referral services: Yes

Health services: General health, vision, pediatric care, sexual health and family health
Mental health services: Assessment/ intake, counseling and medication treatment
Alcohol and other drug services: Assessment and information/ referral



**MetroHealth Medical Center
Infectious Disease Clinic**

2500 Metro Health Drive
Cleveland, OH 44109
(216) 778-8305

Spanish Contact: Ann K Avery, MD
Spanish Contact Number: 216 778 8305
Agency Website Address: www.metrohealth.org

Purpose of Organization: We provide a medical home for patients with HIV as well as speciality care for other infectious diseases such bone and joint infections.

Hours of Operation: **Monday- Friday**
9:00am-4:00pm

Free Services: Yes **Cost:** Free if qualified **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Most-Languages
Does this agency have referral services: Yes

Health services: Primary and specialty infectious disease care
Mental health services: Assessment/ intake, counseling and medication treatment for HIV+ individuals
Alcohol and other drug services: Assessment and information/ referral for HIV+ individuals



**MetroHealth Medical Center
Thomas F. McCafferty Health Center**

4242 Lorain Avenue
Cleveland, OH 44113
(216) 651-3088

Spanish Contact: Most Staff Speak Spanish
Spanish Contact Number: (216) 651-3088
Agency Website Address: www.metrohealth.org

Hours of Operation: **Monday** 8:00am- 6:00pm
Wednesday & Friday 8:00am- 5:00pm
Tuesday & Thursday 8:00am- 8:00pm
Selected Saturdays 8:00am- Noon

Free Services: Yes **Cost:** Based on Income **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Spanish/English
Does this agency have referral services: Yes

Health services: Family practice, pediatrics, OB/ GYN, pediatrics, family planning, nutrition, cardiology, pulmonary, social work and WIC



Murtis Taylor Human Services System

3167 Fulton Ave.
Cleveland, OH 44109
(216) 283-4400

Spanish Contacts:

Enid Colón, Administrative Assistant, MDC – Moms, Dads, Children’s Program Ext. 2340
Debbie Collazo or Eileen Estrella, Administrative Assistant Adult Program Ext. 2446
Bilingual psychiatrists and therapist

Email Address: ecolon@murtistaylor.org
dcollazo@murtistaylor.org
eestrella@murtistaylor.org

Website: www.murtistaylor.org

Purpose of Organization: Provide behavioral healthcare and therapy for children, adolescents and adults in Spanish and English

Hours of Operation: Monday- Friday: 9:00am-5:30pm
Saturday- as needed
Evening Hours - as needed

Free Services: No **Cost:** Income Based/Medicaid **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Spanish/English
Does this agency have referral services: Yes

Mental health services: Assessment/Intake, psychiatry, psychological, medical treatment, counseling, case management (CPST), information and referral, mental health education



National Alliance on Mental Illness (NAMI of Greater Cleveland)

2012 W. 25th Street, 6th Floor
Cleveland, Ohio 44113
(216) 875-0266 (Ext. 106 -Spanish voicemail)

Spanish Contact: Evelyn Rivera-Mosquera, Latina/o, Outreach Coordinator
Spanish Contact Number: (216) 256-1308
Email Address: evelynrivera@sbcglobal.net

Purpose of Organization: Provide support and education for persons with mental illness and their families.

Hours of Operation: Monday- Friday: 8:00am-5:00pm

Free Services: Yes **Cost:** Based on Income **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Spanish
Does this agency have referral services: Yes

Mental health services: Information & referrals, mental health education and self-help/ peer support groups. ALAS Latino Support Group (meets twice a month on Saturdays 2-4 p.m.)



◆ Ocean Dental

3545 Ridge Road
Cleveland, Oh 44102
(216) 961-6860

Spanish Contact: Most Staff Speaks Spanish
Spanish Contact Number: (216) 961-6860
Agency Website Address: <http://oceandental.net/index.html>

Purpose of Organization: A dental office for children that accepts medicaid only.

Hours of Operation: Monday- Friday 8:00am-5:00pm

Free Services: Yes **Cost:** Based on Income **Sliding Fee Scale:** No
Interpreters Available: Yes **Language Available:** Spanish

Health services: Dental services

◆ Ohio State University Extension (OSUE)

9127 Miles Ave
Cleveland Oh 44105
216- 429-8200

Spanish Contact: Spanish staff
Spanish Contact Number: (216) 429-8220
Email: osuextension@cuyahoga.org

Purpose: Engaging people to strengthen their lives and communities through research based educational programming.

Hours of Operation: Varies, please call

Free Services: Yes **Cost:** Based on Income **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Spanish/English
Does this agency have referral services? Yes

Education services: Education for children (4H Youth development), Education for adults (EFNEP Expanded Food and Nutrition Education Program)
Other services: Urban Gardening/ Community Development

P

◆ Planned Parenthood of Northeast Ohio

Old Brooklyn Center
3311 Broadview Road
Cleveland, OH 44109
(P) 216-661-0400
(F) 216-661-2238

Spanish Contact: Miriam Hernandez, Regional Director of Health Center Operations
Spanish Contact Number: (216) 961-8804 X1220
Email Address: m.hernandez@ppneo.org
Agency Website Address: <http://www.plannedparenthood.org/health-center>

Purpose of Organization: Planned Parenthood provides essential reproductive health care services to women and men in our local Northeast Ohio communities.

Hours of Operation: **Monday- Friday:** Varies, please call
Saturday- Varies

Free Services: No **Cost:** Based on Income **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Various Languages
Does this agency have referral services: Yes

Health services: Gynecology exams, birth control (including emergency contraception), pregnancy testing, cervical cancer diagnosis and early treatment, HPV vaccination and some general health screenings
Education services: Sexuality education and options education

R

◆ Ronald McDonald House of Cleveland, Inc.

10415 Euclid Ave
Cleveland, OH 44106
(216) 229-5758

Spanish Contact: Joan Marie Button, Family Services Manager
Spanish Contact Number: (216) 229-5758 Ext. # 104
Email Address: jbutton@clevelandrmh.org
Agency Website Address: www.clevelandrmh.org

Purpose of Organization: To support families whose children are receiving treatment at area medical centers by providing a home-like environment and essential resources and services.

Hours of Operation: **Monday- Friday** 9:00am-9:00pm
Saturday 9:00am-5:00pm

Free Services: No **Cost:** \$20.00 **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Spanish

Health services: Provide temporary housing for families whose children are receiving treatment at area medical centers.



United Cerebral Palsy of Greater Cleveland

10011 Euclid Ave
Cleveland, OH 44106
(216) 791-8363

Spanish Contact: Carmen Martinez, Habilitation Specialist

Spanish Contact Number: (216) 791-8363 Ext. # 248.

Email Address: cmartinez@ucpcleveland.org

Agency Website Address: www.ucpcleveland.org

Purpose of Organization: To advance the independence, productivity, and full citizenship of people with disabilities.

Hours of Operation: Monday- Friday 8:00am-4:30pm.

Free Services: No **Cost:** Based on Income **Sliding Fee Scale:** Yes

Interpreters Available: Yes **Language Available:** Spanish & Arabic

Does this agency have referral services: Yes

Health services: Family health

Education services: Childcare services

Mental health services: Employment/ Vocational services (adult day support community employment/ workshop) and housing and residential services



University Hospitals Case Medical Center

11100 Euclid Ave
Cleveland, OH 44106
(216) 844-1000

Spanish Contact: Roger Barnhard

Spanish Contact Number: (216) 844-1000

Agency Website Address: www.uhhospitals.org

Purpose of Organization: Acute Care Medical Facility

Hours of Operation: 24/7

Free Services: Yes **Cost:** None **Sliding Fee Scale:** Yes

Interpreters Available: Yes **Language Available:** Spanish

Referral Services Available

Health services: General health care, vision, hearing, pediatric care, prenatal care/ perinatal care, prescription assist, senior/elderly, substance abuse, sexual health, family health

Education services: Education for children

Mental health services: Assessment/intake, crisis intervention/emergencies, intensive outpatient treatment, information & referral, counseling, mental health education, medication treatment (psychiatry)

Alcohol and other drug services: Assessment, treatment, information/referral and detoxification

Counseling services: Substance abuse prevention/education and HIV education/prevention

V

◆ Visiting Nurse Association of OH (VNA)

2500 East 22nd Street
Cleveland, OH 44115
(216) 931-1380

Spanish Contact: Dora Harper, VNA/ Hospice Volunteer Coordinator
Spanish Contact Number: (216) 694-6266
Agency Website: www.vnacleveland.org

Purpose of Organization: Home Health Care and Hospice

Hours of Operation: Monday- Friday: 8:00am-5:00pm

Free Services: Yes **Cost:** Based on Income **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Spanish
Does this agency have referral services? Yes

Health services: General health care, pediatric care, senior/elderly and online self education for family

Mental health services: Diagnosis assessment, counseling for individuals and medication management

W

◆ Wellcare of Ohio

6060 Rocksidewoods Blvd Suite 300
Independence, OH 44131
(216) 901-4100

Spanish Contact: Ingrid Vargas
Spanish Contact Number: (216)901-4167
Email Address: Ingrid.vargas@wellcare.com

Purpose of Organization: Provide medical services for children and families who are eligible for medicaid- government funding.

Hours of Operation: Varies, please call

Free Services: Yes **Cost:** Based on Income **Sliding Fee Scale:** Yes
Interpreters Available: Yes **Language Available:** Spanish
Does this agency have referral services: Yes

Health services: General health care, dental, vision, hearing, pediatric care/ perinatal care, prescription assistance, senior/elderly, substance abuse and emergency health



Women's Alliance for Recovery Services, Inc.

2012 West 25th Street, Suite 300
Cleveland, OH 44113-4131
(216) 575-9120

Spanish Contact: Sylvia Pacifico, Executive Director

Spanish Contact Number: (216) 575-9120

Email Address: womensrs@aol.com

Agency Website Address: womensalliancerecovery.org

Purpose of Organization: Help women affected by drug addiction and violence find resources to meet their needs; treatment, housing, shelter, etc.

Hours of Operation: Monday- Friday: 9:00am-5:00pm.

Free Services: Yes **Cost:** No **Sliding Fee Scale:** No
Interpreters Available: Yes **Language Available:** Spanish/ English
Does this agency have referral services: Yes

Health services: Substance abuse
Education services: Education for adults
Counseling services: Assessment and referral services